

# Discounted Bundled Add-ons – May 2020

## General Terms and Conditions

“Circles Recommends” (“the Product”) is a pilot feature that allows existing and active Circles.Life Base Plan users to purchase bundled add-ons at a discounted rate (via the Circles.Life App) between 20th May, 2020 12:00:00 PM till 29th May 11:59:59 PM. The add-on allows the participating cohort of users to experience the benefits of all the add-ons in the bundle for a value up to 20% lower. Only customers who access and adopt these add-ons from the designated Circles Recommends Page will be allowed to on-board to these add-ons and have the benefit of the discounts. Only customers in the selected cohort will be allowed to access the Circles Recommends Page.

Once opted-in, customers will get subscribed to the add-ons within the next 24 hours. Customers will be charged in the discounted value of \$23 upfront (in May 2020). If they choose to stay on, the add-ons will again be charged in full on the bills and the discount relating to this will be also added in this bill. If they unsubscribe from any add-on, customers will be charged the full amount of add-on they remain on past the next month.

## Discounted Bundled Product available for May 2020 Pilot:

- Unlimited Data (100 GB & Roll-over Data) & Unlimited Outgoing Calls at a value of \$23 (Original worth \$28)
  - Unlimited Data (100 GB & Roll-over Data) worth \$20
  - Unlimited Outgoing Calls worth \$8
  - Bill waiver \$5

***Circles.Life reserves the right to exercise caution if and when required regarding the eligibility of participating user(s), the pilot product and the billing if there is any foul play.***

***Circles.Life reserves the right to end the pilot at any time if it deems fit and will notify active participants of that day via email.***

## Cohort Eligibility

- Specific cohort of existing and active Base Plan users determined by Circles.Life for this pilot. Suspend users will not be eligible for this pilot.

This pilot is **not applicable** to users who sign up or are existing users of the \$5 plan or \$0 Flexi Plan.

The pilot is valid between 20th May, 2020 12:00:00 PM till 29th May 11:59:59 PM.

### **Customer Purchase Eligibility**

- Specific cohort of existing and active Base Plan users determined by Circles.Life for this pilot. Suspended users will not be eligible for this pilot.
- Customers must confirm subscription via the Circles Recommends page (as per their Circles.Life account records) will be charged in the discounted value of \$23 upfront (in May 2020). If they choose to stay on, the add-ons will again be charged in full on the bills and the discount relating to this will be also added in this bill. If they unsubscribe from any add-on, customers will be charged the full amount of add-on they remain on past the next month.

This pilot is **not applicable** to users who sign up or are existing users of the \$5 plan or \$0 Flexi Plan.

The pilot is valid between 20th May, 2020 12:00:00 PM till 29th May 11:59:59 PM.

### **Billing/Charges**

- Customers will be charged in the discounted value of \$23 upfront (in May 2020). If they choose to stay on, the add-ons will again be charged in full on the bills and the discount relating to this will be also added in this bill. If they unsubscribe from any add-on, customers will be charged the full amount of add-on they remain on past the next month.

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